

Customer: \_\_\_\_\_ Pet(s) \_\_\_\_\_

1. *I hereby entrust my pet(s) to Laguna Pet Spa Corp, DBA Judi's Pet Grooming for the purpose of grooming and or other services our pet(s), all due care will be taken with my pet(s) for the safety of my pet, staff and groomer. My Pet(s) have all vaccinations up to date as required; My Pet(s) are free of fleas and ticks. If my Pet(s) have fleas or ticks I will make the groomer aware upon check in. I am aware that neglect of my pets coat can be a cause for problems after grooming such as clipper/brush irritation. If my pet is wiggly or doesn't remain still during grooming process, accidents can happen such as nicks from clippers or scissors. **WE ARE A "FEAR FREE" AND "FORCE FREE" GROOMER.** I am aware that if my pet's coat is matted or my pet has fleas or ticks my options are:*

1. Shave my pet completely (LPS will decide what length or how short we will need to shave). There will be an extra fee for shaving matted pets (groomer will inform at time of review).
  2. Brush out my pet's coat (if possible and if safe for pet) -(Dematting start fee is \$40.00 and UP or as determined by groomer.). Please note: because your pet may be severely matted, it is at greater risk of injury, stress or trauma. We want to assure you that every effort is taken for this experience to be as pleasant as possible.
  3. If your pet has fleas and or ticks, we will perform a flea bath treatment; this will be an added fee of \$25 to your grooming cost. Our flea bath is chemical free.
2. *Photos/Pictures: Photos and pictures may be taken of my pet before, during or after grooming, for use on the web site, advertising, education, ETC.*

3. *NSF Fee/ returned check fee approximately \$30 fee plus \$30 bank fee.*

4. ***We Reserve the right to refuse service:*** *Tranquilized pets will not be accommodated as they should be done in the safety of a vet clinic/hospital. The use of muzzles-collar, slings, straps, cones, etc., are acceptable safety measures. Grooming services can be stopped mid-groom if necessary for the safety of my pet or groomer and I understand I will pay for the portion of the groom completed. **WE ARE A FORCE FREE GROOMER,** we do not force pets to be groomed. We take all necessary precautions to keep your pets safe.*

#### ***5. Signature Required for Grooming Services:***

*I understand and agree to the above terms for the grooming and maintenance of my pet(s) and in consideration of the grooming services, harmless from damage, loss or claims arising from any known or unknown pre-existing condition of my pet(s). The terms, special services or handling shall include but are not limited to veterinarian emergency services in the event I am not available.*

Customer: \_\_\_\_\_ Pet(s) \_\_\_\_\_

**6. I give authorization to Laguna Pet Spa Inc., DBA Judi's Pet Grooming to act as my agent in the event emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and I agree to pay all costs. Any/all damages, loss or claim shall include but not limited to death, injury, or shock. Said pre-existing conditions shall not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or mental conditions. I agree that in In case of an emergency my pet(s) will be transported to the nearest, soonest available veterinary hospital.**

**7. We are not responsible for Lost or DAMAGED Items. Please take Leash and Collar with you.**

8. We do not provide overnight pet sitting or boarding. If your pet is left after closing time, the fee is **\$50 EVERY HALF HOUR** until an arranged and agreed pick up time is determined. If a pick up arrangement is not made, we reserve the right to transport pet to our nearest boarding facility, or to be picked up by Animal Control, you will be responsible for all vaccination cost and boarding fees associated and or any other cost. Animal Control may consider the animal Abandoned. California Civil Code Section #1834.5

9. If your Pet is left here more than 2 hours after grooming is completed (not exceeding closing time) you will need to bring proof of rabies and bordatella vaccination and pay a day care fee of **\$240 per day** (unless otherwise specified, requested and or arranged with LPS)

***I have read and understand my rights and obligations as written in this agreement for the services of pet grooming and other services through Laguna Pet Spa.Corp/ Judi's Pet Grooming.***

**Signature: Owner/Guardian** \_\_\_\_\_

**Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Home:** \_\_\_\_\_ **Cell:** \_\_\_\_\_ **Ok to text?** \_\_\_\_\_

**Address: Street:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**E-mail:** \_\_\_\_\_ **Emergency#:** \_\_\_\_\_

**Veterinarian (Mandatory):** \_\_\_\_\_

**Referred By:** \_\_\_\_\_